Effective November 15, 2021, child care providers are no longer eligible for reimbursement for care provided during school hours when the child has the option of attending school in-person. Reimbursement may still be provided when the school is closed due to a public health order or school or district decision to close in favor of distance learning.

Direct service contractors will no longer be reimbursed for distance learning services, unless their program has been required to close to comply with a state or local public health order or guidance.

If a school offers both in-person and hybrid or online options, and the parent elects to have the child attend virtually part- or full-time, reimbursement will not be provided for hours when the child is able to attend school in person.

This directive is effective as of November 15, 2021. Care that was provided between July 1, 2021, and November 15, 2021, while in-person instruction was available but where the parent opted to utilize remote learning shall be reimbursed.

If a family’s reimbursement amounts and services will be decreased resulting from an amended child care schedule for school-age children on school days, or changes to reimbursement amounts or hours of care, contractors must provide parents and providers with individualized NOA at least 14 days prior November 15, 2021. Contractors are encouraged to provide notice as soon as possible.

For more information for voucher-based programs, see Child Care Bulletin 21-14.

For more information for direct contract programs, see Child Care Bulletin 21-15.