CDE Management Bulletin 21-07:
Updated Reopening and Reimbursement Requirements for Direct Service Contractors

This Management Bulletin (MB) updates MB 20-18

Management Bulletin 20-18 indicated that direct service contractors would be reimbursed under the following circumstances:

- Be physically open for Early Learning or childcare purposes.
- Be physically closed by a state or local public health order and offering distance learning services.
- Operate programs on a Local Education Agency (LEA) campus and the LEA campus is closed by a State or local public health order. The LEA authority must discuss the closure in a public hearing and prepare a plan to safely re-open as soon as possible.

Effective September 1, 2020 through June 30, 2021, General Childcare and Development Programs (CCTR), California State Preschool Program (CSPP), and Migrant Child Care and Development Programs (CMIG) contractors who provide services through a family childcare home education network, as well as California Family Child Care Homes Education Networks (CFCC) contractors, are required to reimburse providers for up to 30 non-operational days of closure when the provider closes due to COVID-19-related issues. These 30 days are in addition to the 10 reimbursed non-operational days currently permitted for non-COVID reasons.

These closures are not required to be due to a state or local public health order—however, they must be related to COVID-19 related issues (such as the provider’s own illness or concern with rising case rates in the area). Home-based providers in the above programs may be reimbursed under the following circumstances:

- Physically open and providing services to enrolled families.
- Closed due to a local or state public health order or guidance.
- Closed for up to 30 days due to COVID-19 but not due to a specific to a local or state public health order or guidance.
- Closed for up to 10 non-operational days allowable by 5 CCR Section 18076.2 (CFCC contractors only).

These non-operational days apply from September 1, 2020 to June 30, 2021. Contractors whose providers had exhausted all allowed non-operational days before additional days were authorized are encouraged to process these adjustments as quickly as possible.

For more information, consult Management Bulletin 21-07.