



Child Care WAGES[®] Program Statewide Outcome Overview FY18

Retention

- 14% turnover rate of WAGES participants

Education

- 90% of active participants have permanent levels on the education scale (AAS ECE or higher) *or* have submitted education during the year to document additional coursework

Compensation

- 3,271 child care professionals were issued supplements
- \$992 average six-month supplement

Participant Satisfaction (Survey Data)

- 99% of respondents reported satisfaction with WAGES and its administration
- 99% of directors reported positive attitudes toward WAGES in their child care programs
- Nearly 100% of those who reported having had interactions with WAGES staff found them to be helpful and pleasant